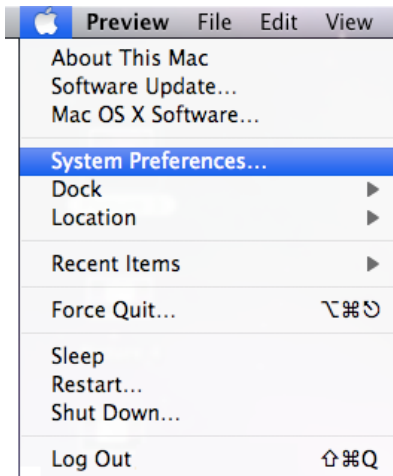


## Wireless Instructions for:



*Disclaimer: Due to the number of wireless devices on the market today, it is not possible for Library staff to provide individual support. Users may be able to resolve their connectivity issues after reviewing the provided troubleshooting information. The documentation which came with your hardware or the hardware manufacturer's web site may provide helpful information, as well. The Library assumes no responsibility for the safety or security of a patron's personal equipment resulting from the connection to the Library's wireless network.*

## How to connect to the Middle Country Public Library Wireless Network (mcpl-ap) using Mac

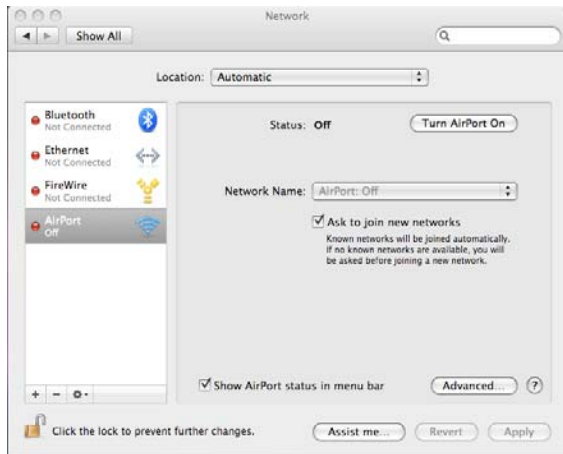


Click on the **Apple** Icon in the upper left hand corner, then click **System Preferences**.

Click the **Network** Icon in the Internet & Network section.



Check to make sure your AirPort Status is On: If the AirPort is off, click **Turn AirPort On**.



Status will change to connected.



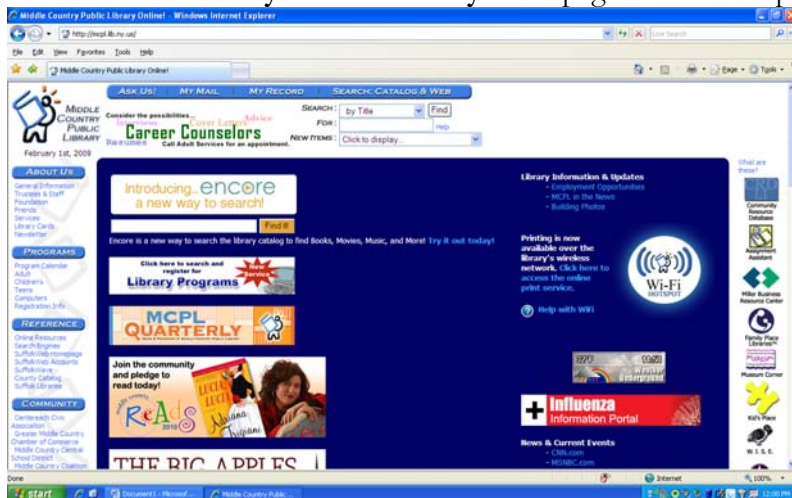
On the Network Name drop down choose **mcpl-ap**.

Open your favorite **web browser** (Internet Explorer, Mozilla Firefox, Google Chrome, Safari, etc).

Read our **Acceptable Use Policy**. If you agree to our policy, enter a **valid email address**, then click **Log In**.



The Middle Country Public Library's webpage will now display.



## Troubleshooting Tips - Mac

- Make sure your wireless is turned on; the switch may have accidentally turned off. The switch can be located on the side of your laptop, a Function Key, or may have a separate button that usually has an icon of a radio antenna on it.
- Is your wireless enabled? **On a Mac system**, click the AirPort icon in the Menu bar and make sure that AirPort is turned on.
- Are you connecting to the correct network? Make sure you are selecting **mcpl-ap** from the list of available wireless networks.
- Double check proxy settings - the system may be trying to connect through a proxy server. This is common in situations where the computer may be accessing a corporate LAN. The proxy server settings must be disabled to access the wireless public Internet. - **On a Mac system** - Click the Apple menu, choose System Preferences, Network, on the AirPort tab choose Advanced, then Proxies. Make sure that all boxes are unchecked in the protocol section. *Warning: This may cause you to be unable to connect to your corporate LAN.*
- Check your firewall settings. You can temporarily disable the firewall(s) to see if this resolves the problem. If this works, we recommend re-enabling your firewall(s) and figuring out how to enable wireless connections from within your firewall. Please consult the manual that came with your system for assistance.
- Is your network card set to automatically obtain an IP address? **On a Mac system** you can check this by going to the Apple menu, System Preferences, Network, on the AirPort tab choose select Automatic from the location drop down list, Advanced, TCP/IP tab, Configure TCP/IP to use DHCP.
- If your wireless device is set to obtain an IP address automatically, try repairing the connection. **On a Mac system**, go to the Apple menu, System Preferences, Network, on the AirPort tab choose Advanced, TCP/IP tab, choose Renew DHCP Lease.